| Use case | Create Gig |
| --- | --- |
| Description | Technician is able to add a brief description about job and service him/her offer. |
| Primary Actor | Technician |
| Secondary Actor |  |
| Pre-condition | |
| * User must be logged into the system. | |
| Main event | |
| 1. User navigates the service section 2. Add enter all the necessary details. 3. Confirm the process. 4. Service gigs are published by the system.. | |
| Alternative Event | |
| * If the technician submits form with important information are empty, then refill massage will be shown. * If the user submits invalid information an Error massage will be shown. * Maximum number of services reached | |
| Post- condition | |
| * User can get an overview the food and can update. | |

| Use case | View jobs |
| --- | --- |
| Description | When the Technician publishes their Service Gigs, User can send a request for a job. In Technician's interface, in the requests section, all the job requests are displayed in the order of the requests that are sent. |
| Primary Actor | User |
| Secondary Actor | None |
| Pre-condition | |
| * User must be logged into the system. * User must be select the corresponding food item | |
| Main event | |
| 1. Navigate to the requests section. 2. View the requests received so far. 3. Click and see the details of each of the requests. 4. Able to accept or reject requests. 5. If accept the job, it will show in job section. | |
| Alternative Event | |
|  | |
| Post- condition | |
| * If technician accepts request, system will send notification to the particular user. | |

| Use case | Manage Jobs |
| --- | --- |
| Description | This use case describes the event of managing technician’s jobs. Technician can accept or reject the jobs and if accept a job technician can schedule the jobs according to the user requirements. |
| Primary Actor | Technician |
| Secondary Actor | User |
| Pre-condition | |
| * Technician must be logged into the system. | |
| Main event | |
| 1. Navigate to the job section 2. View each jobs 3. Able to schedule the jobs 4. Able to accept or reject jobs | |
| Alternative Event | |
| * After two days accepting a job, technician cannot reject the job | |
| Post- condition | |
| * System will send notification to the particular user according to the technician changes which are done in schedule jobs. | |

| Use case | View Community posts |
| --- | --- |
| Description | This use case describes the event of the viewing of community. Technician can view community post items which are posted by the Users. |
| Primary Actor | Technicians |
| Secondary Actor | None |
| Pre-condition | |
| * Technicians must be logged system. | |
| Main Event | |
| 1. User navigates to the community section 2. Select the items category 3. View community post | |
| Alternative Event | |
|  | |
| Post- condition | |
| * User can comment the post. | |

| Use case | Comment on community post |
| --- | --- |
| Description | This use case describes the event of the commenting on the community post. After navigating to the community section Technician can select post and can comment on that post. |
| Primary Actor | Technician |
| Secondary Actor | User |
| Pre-condition | |
| * Technician must be logged into the system. | |
| Main event | |
| 1. User navigates to the community section 2. Select the items category 3. View community post. 4. Select a post 5. give a comment to the post 6. confirm the process | |
| Alternative Event | |
| * Limited number of character can be included in the comment. | |
| Post- condition | |
| * After confirmation process, system will send a notification to user who posted the comment. | |

| Use case | Generate reports |
| --- | --- |
| Description | This use case describes the event of generating reports which includes previously done jobs, earning details according to the daily/monthly/ yearly, number of orders, number of cancel orders etc. |
| Primary Actor | Technician |
| Secondary Actor | None |
| Pre-condition | |
| * User must be logged into the system. | |
| Main event | |
| 1. User navigates report generate section. 2. User select type of the report. 3. Confirm process 4. System generate the report | |
| Alternative Event | |
| * If the parent submits form with important information are empty, then refill massage will be shown. * If the user submits invalid information an error massage will be shown. | |
| Post- condition | |
| * User can view overview of the items details and add lend and borrow items. | |